



# PARTS & SERVICE PROGRAMS – QUICK REFERENCE

## Ford Fleet Care (FFC)

Ford Fleet Care is a parts and service consolidated billing program offered to commercial fleets who choose to self-manage their fleet of vehicles. The program allows you to make a single monthly payment on behalf of your entire fleet for vehicle service and part purchases – helping you reduce administrative time and cost.

The program accepts all vehicle makes and is available through Ford and Lincoln dealerships, and Quick Lane Tire and Auto Centers, throughout the United States and Canada. Apply at [www.fleetcare.ford.com](http://www.fleetcare.ford.com). For more information, contact: [ffcadmin@ford.com](mailto:ffcadmin@ford.com) or call 1-800.367.3221 (Option 3).

## National Fleet Parts Pricing (NFPP)\*

A program that offers competitively discounted “not to exceed” parts pricing at participating dealers throughout the US. Fleets with 50+ Ford or Lincoln vehicles and a FIN (Fleet Identification Number) Code can enroll at: <https://www.fleet.ford.com/parts-service/parts/parts-accessories/nfpp/> (must be logged in to [fleet.ford.com](http://fleet.ford.com) account to enroll).

## Ford Fleet National Maintenance Pricing Program (FFNMPP)

For Fleet Managed & Non-Fleet Managed Commercial & Government Fleets. Fleet program designed to provide consistent national pricing for 12 pre-priced maintenance and light repair (MLR) services performed at 950+ participating Ford Dealer & Quick Lane locations. There are also 22 MLR service categories that have set regional/zone metro labor rates. Dealers can enroll at <https://www.dpes.dealerconnection.com/>. For additional program questions contact FFNMPP HQ at [FSOHQ@ford.com](mailto:FSOHQ@ford.com).

## Ford Fleet Network (FFN)\*

An incentive program that rewards Fleets based on YOY parts purchase growth. Fleets can earn up to 8% on all of their Ford, Motorcraft and Omnicaft parts purchases. Must have a FIN (Fleet Identification Number) Code to enroll. Short online enrollment. As an added benefit enrolled Fleets are eligible for Powertrain Private Offer. See [www.fordfleetnetwork.com](http://www.fordfleetnetwork.com) for more details.

## Powertrain Private Offer (PPO)

An instant Off invoice discount on engines and transmissions. No competitor’s quote necessary. No paperwork for the fleet. Requires enrollment in FFN. Learn more by going to [www.fordfleetnetwork.com](http://www.fordfleetnetwork.com).

## FordParts.com

Look up and order Ford/Motorcraft/Omnicaft parts on-line. Features section illustrations and pictures, 180,000+ part numbers, inventory availability when sponsored by a dealership. [www.FordParts.com](http://www.FordParts.com).

\* Can be combined with Ford Fleet Care (FFC) Consolidated Billing.





# HELPFUL WEBSITES AND PHONE NUMBERS

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<https://www.fleet.ford.com/>

Find just about anything related to Ford fleet vehicles, programs, parts, service, etc. Register with your FIN Code (or use the site to obtain a FIN Code) to unlock even more information.

**800-34-FLEET (800-343-5338)**

Very helpful live telephone personnel available to answer many of your fleet related questions.



FORD PARTS



Motorcraft



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