

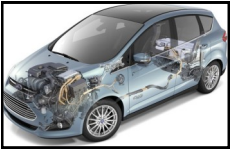


Ford Motor Company knows how important it is for you to keep your fleet on the road. If your vehicles are maintained through in-house facilities, Ford offers the following fleet-specific technical training courses on-site at your location.



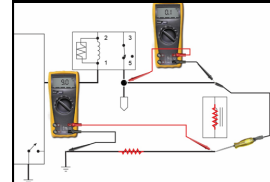
**Integrated Diagnostic System (IDS) Operation and Utilization** – This hands-on class can be presented in either a 1-day, or 2-day format. The 1-day version includes; IDS components, preferences, vehicle identification, self-test datalogger, and much more. This 1-day class must be scheduled in combination with another class to meet the minimum 2 training days. The 2-day version of this class, adds hands on training in the use of the tools and features of the Vehicle Measurement Module, (VMM) for diagnosis and testing.

**Ford Police Interceptor Operation and Service** – This 2-day, hands-on course, teaches technicians the operation, and service procedures, for Ford Police Interceptor Sedan and Utility vehicles. Topics include: body, chassis, electrical, engine, transmission, and all-wheel drive systems. This course is recommended for all technicians that will be servicing Ford Police Vehicles.



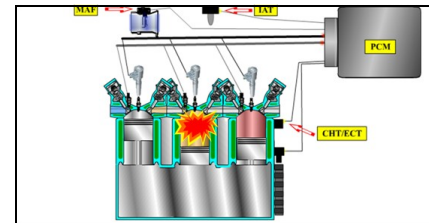
**Hybrid Vehicle Components and Operation** – This 2-day, hands-on training, covers the operation, diagnosis, and service of Ford C-Max, Fusion, and MKZ Hybrids. Topics include; high voltage safety, diagnosis, and service. This course is recommended for all technicians that will be working on Ford Hybrid Vehicles.

**Electrical/Electronics Operation, Diagnosis, and Service** – This 3-day, hands-on course is all **NEW!** It includes hands-on activities using Ford's exclusive electrical circuit board training aids, as well as on-vehicle activities. This class is recommended for entry to intermediate service technicians, as well as those that want to enhance their electrical diagnosis skills.

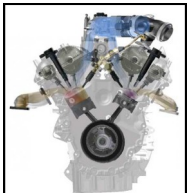


**Advanced Electronics Operation, Diagnosis, and Service** – This **NEW** 3-day, hands-on training class, teaches service technicians diagnostic, and service procedures, for the latest automotive electronic systems. This includes diagnosis and service procedures, for automotive networks and control modules. The course is recommended for technicians that have completed the Fleet Electrical/Electronics training, and/or have advanced electrical skills.

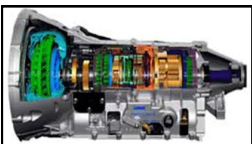
**Engine Performance and Drivability** – This 2- day, hands-on course, trains technicians in the advanced skill of vehicle drivability. Topics include; how vehicle systems and sub-systems can impact drivability, DTC types and interpretation, input and output devices that impact drivability, data analysis during diagnosis, and diagnosis using special service tools. This training is recommended for intermediate to advanced technicians.



**Ford EcoBoost® Engine Diagnosis and Service Addendum** – This **NEW** 1-day, hands-on class, is recommended for fleets that will be servicing Ford EcoBoost® Engines. It is designed as a 1-day add-on class to the Engine Performance and Drivability Course. Topics include; diagnosis and service procedures for high and low pressure fuel systems, turbochargers, and more. It is recommended for intermediate to advanced technicians. This 1-day class must be scheduled in combination with another class, to meet the minimum 2 training days.

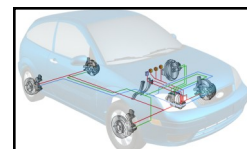


**6.7L Power Stroke® Diesel Operation and Service**- This 2-day, hands-on course, trains technicians operation, diagnosis, and service of 6.7L diesel-equipped vehicles. Topics include; engine nomenclature, low- and high pressure fuel systems, and engine controls. This course is recommended for all technicians that will be servicing Ford 6.7L Diesel equipped vehicles.



**Electronic Automatic Transmission Diagnosis and Repair** – This 1-day class, provides technicians with the skills and knowledge to perform basic diagnosis and repairs, on vehicles equipped with Ford RWD and FWD electronic automatic transmissions. This 1-day class must be scheduled in combination with another class, to meet the minimum 2 training days.

**Anti-Lock Brakes Diagnosis and Service** – This 1-day class provides the skills and knowledge needed to diagnose and service Ford ABS systems. This 1-day class must be scheduled in combination with another class, to meet the minimum 2 training days.



**Costs:**

- \$2,500 per day for 15 students
- Includes trainer travel costs, participant reference materials, and technician certificates
- \$250 per day surcharge for training in Hawaii and Alaska
- Two-day training minimum requirement
- \$250 cancellation fee if training is cancelled within 30days of the scheduled class date
- Additional charge of \$100 per student for class sizes in excess of 15 students
- Prices subject to change. Fleets will be billed at current course rate at time of training completion.

For additional information on scheduling call 877-75FLEET or email [FLTTRAI1@ford.com](mailto:FLTTRAI1@ford.com)

**Payment Terms:**

- MasterCard, Visa, purchase order for invoice,
- Ford or Lincoln Dealership or FAD Parts Statement
- Payment due within 30 days of training completion.
- Late payments will be subject to finance charges.
- All billing is handled through a Ford-contracted agent, Dialog Direct (Budco) (Tax ID#381622051)

**Training Location Requirements:**

- Appropriate classroom facilities (tables, chairs, screen, power source for instructor, vehicle (s).
- Training Materials arrive within 30 days prior to training dates.

**Ford Fleet Training Request Form**

This form can be found at <http://www.fleet.ford.com/partsandservice/technical-training/>  
Where it can be filled out electronically and emailed using Adobe Acrobat®

Fleet Name \_\_\_\_\_

Courses Requested \_\_\_\_\_

Preferred Training Date \_\_\_\_\_

Alternative Training Date \_\_\_\_\_

Class Start Time/Estimated Number of Students \_\_\_\_\_

Contact Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Street Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Is this address where the training is to take place? \_\_\_\_\_

How will you be paying for the training?

- Charge Card (Visa or MasterCard) \_\_\_\_\_
- Purchase Order \_\_\_\_\_
- Ford Dealer Sponsorship \_\_\_\_\_

Have we taught classes at your facility before? \_\_\_\_\_

If yes, who was your instructor? \_\_\_\_\_

We will call you within 72 hours of receiving this form so that additional details can be discussed.

Thank You for contacting Ford Fleet Training! To email this form click here